

Primary Care Networks - Next Steps for Practice Managers Conference

‘The Art of the Possible’

A dynamic interactive one-day conference for practice managers.

How practice managers can be supported to ensure they can contribute in the new thriving PCN world

Objectives for the day:

A dedicated NHS England event for practice managers in the Region to:

- Hear about PCNs, the fundamental role that you play and the development funding that is available
- Talk to Practice Managers who are working within PCNs and understand how their roles have developed
- Join interactive workshops that focus on:
 - o PCN leadership: in the context of practice management
 - o Coaching: support for practice managers
 - o Population Health Management and collaborative working
 - o Workforce – newer workforce roles and the impact on capacity

AGENDA

09.30 – 10.00	Registration
10.00 – 10.30	Welcome and overview
10.30 – 11.00	Keynote session: ‘A PCN Story’ – a regional story of an established and inspirational PCN
11.00 – 11.30	Keynote session: Practice Manager PCN Leadership – showcasing examples of PMs who have taken on and developed the PM role in PCNs
11.30 – 11.50	Break
11.50 – 12.20	Q&A Session – on the day so far
12.20 – 12.35	‘Excellence in Supporting Healthcare’ - ILM accredited e-learning training course for non-medical staff.
12.35 – 1.15	‘Hello, my name is’ – a play written by Brian Daniels and directed by Dr Bernie C Byrnes telling the story of Dr Kate Granger MBE and her husband Chris Pointon and their determination to make the world of healthcare a better place.

- 1.15 – 2.10** **Lunch** – there will be stands available for delegates to browse – to include HEE Training Hubs, Leadership Academy, Excellence in Supporting Healthcare training course
- 2.10 – 2.20** **Welcome back and reflections**
- 2.20 – 3.55** **Break-out sessions:** - delegates to choose two of the four sessions to attend (slides on all sessions will be available after the event).
Each session will be 45 minutes long with a five-minute break in-between.
- **Leadership** – NHS Leadership Academy
 - **PHM and Collaborative Working** – NHS England
 - **Workforce** – Newer workforce roles and the impact on capacity
 - **Coaching** – to include feedback and information around both the 18/19 and 19/20 coaching programmes. Delegates will be able to gain an understanding of the value and impact coaching can bring to their role – Beyond Coaching
- 3.55 – 4.30** **Coffee, Sli.do and closing comments** – a chance to look at anything that has come in throughout the day via 'sli.do' and answer as many questions as possible.